

Warranti

SALES Products Detail

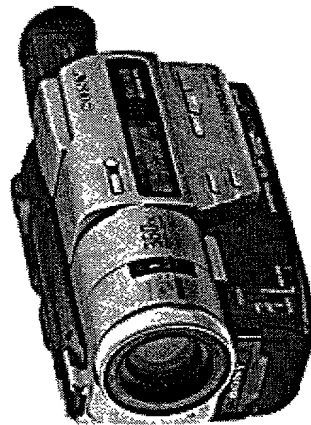
Where would you like to go ?

View Shopping Cart

Check Out

Featured Product By:

SONY



Product Description

Code DCR-TR7000

Description Digital Camcorder

Price UKP 593.97

Category Electronics

Sub-Category Consumer Electronics

Product Warranty 3 YR : 3 Yr Warranty

Location United Kingdom : UKP 133.65

Total Price United Kingdom : UKP 133.65

The World : UKP 178.20

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Fig 1

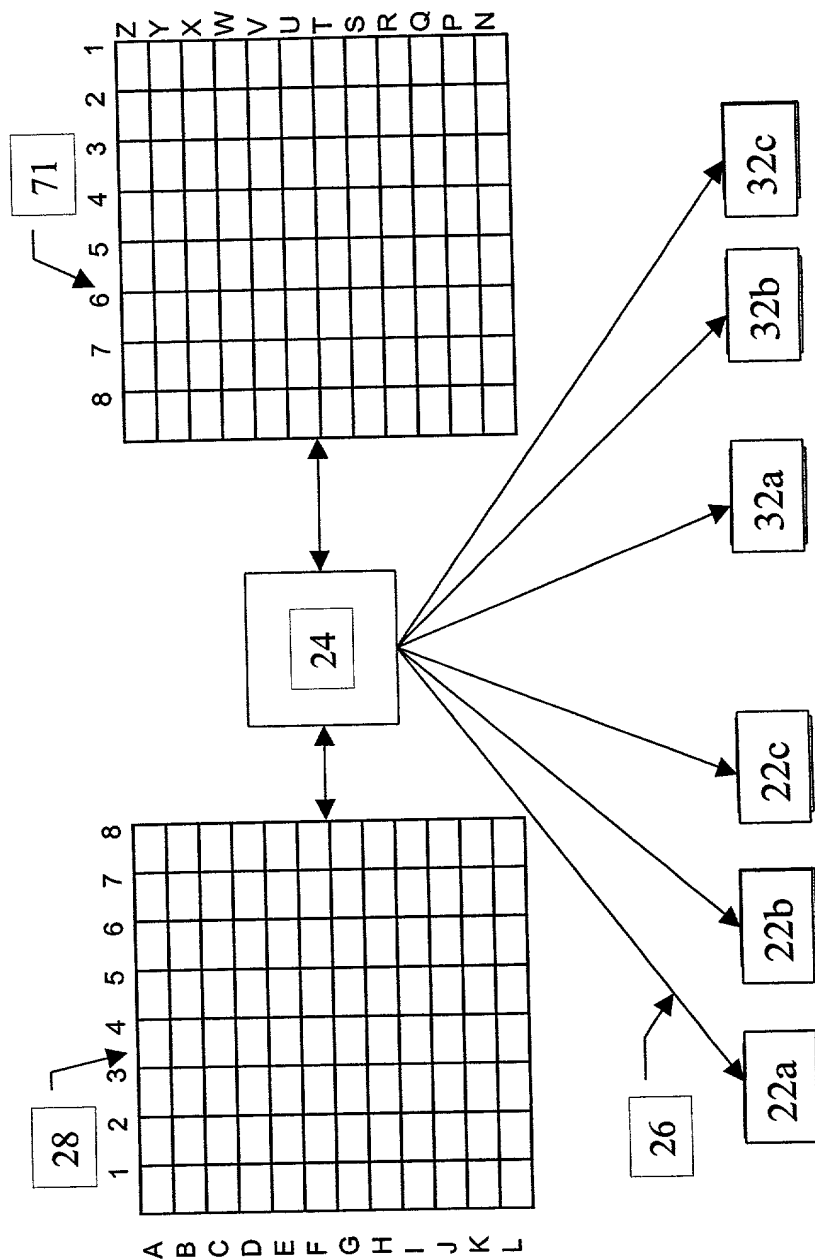


Fig. 2

Company	<input type="text"/>
first Name	<input type="text"/>
Last Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
	<input type="button" value="Update"/>
	<input type="button" value="Reset"/>

Fig. 4

Warranty

CUSTOMERS Repair Status

Where would you like to go ?

HELP HOME

Problem Details

Reported 2/21/00

Status A

Problem Type Hardware

Company XL Capital Ltd

Name Paul Benevides

Product DCR-TR7000

Description Digital Camcorder

Manufacturer Sony Corporation of America

Problem this could be further detail

Activity Log

ActivityDate	Text
2/21/00 12:12:00 PM	Problem Entered
2/21/00 12:12:00 PM	Off-site repair service order generated for MR FIXIT
2/21/00 12:17:00 PM	Shipping request generated (Leg 1) for UPS EXPRESS
2/21/00 12:19:00 PM	Product collected 02/20/2000
2/21/00 12:20:00 PM	Product delivered 02/21/2000 to Fred

Fig 5

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Company	
Name	
Date	
Product	
Manufacturer Fault Type	
Problem	
	<input type="button" value="Submit"/>
	<input type="button" value="Reset"/>

Fig 6

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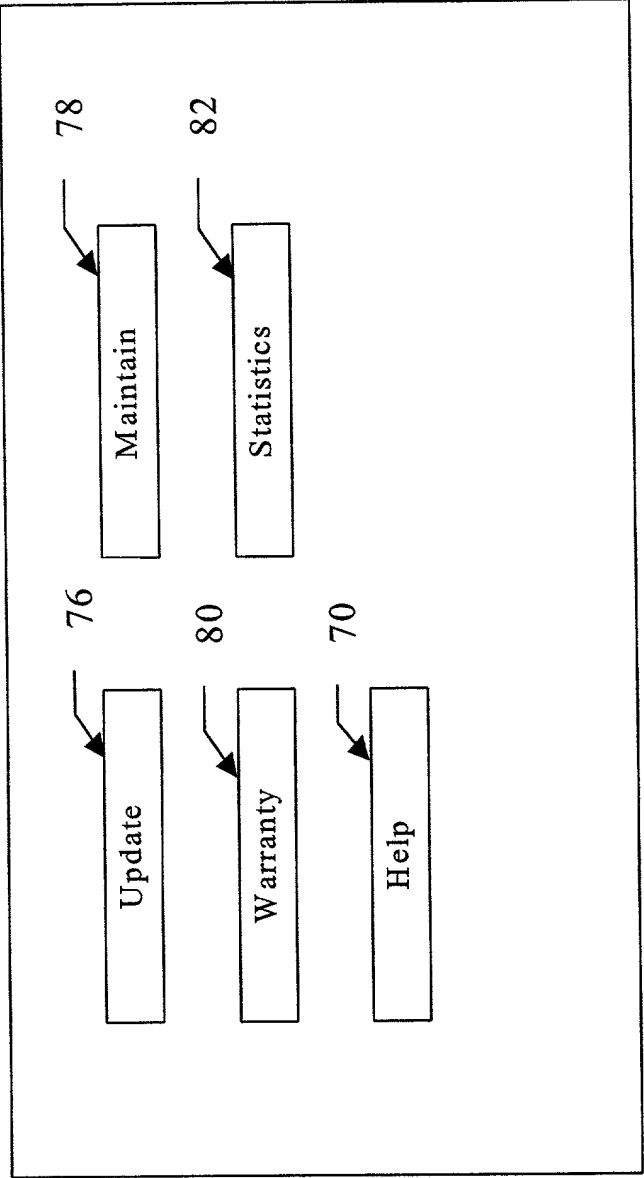


Fig 7

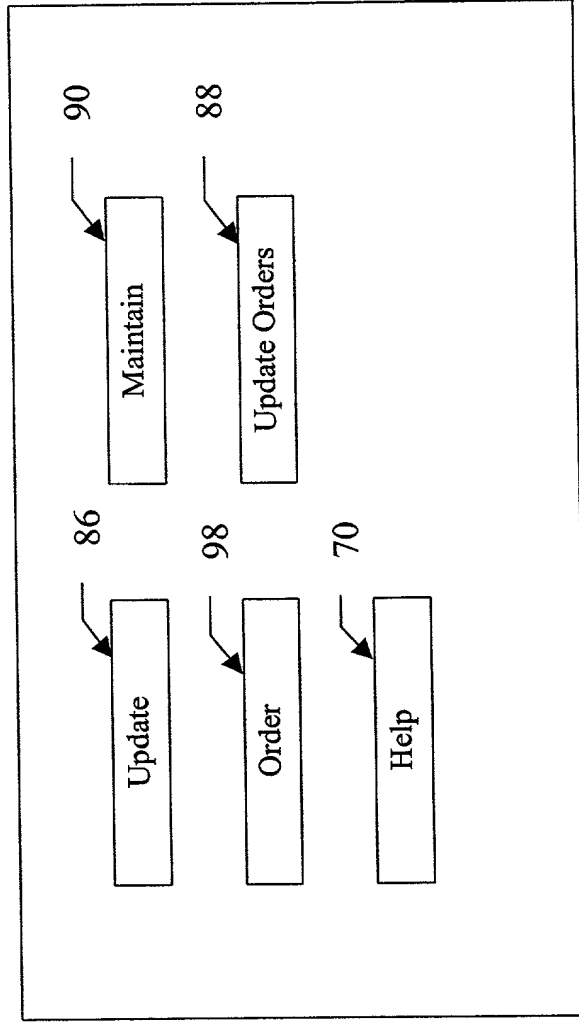


Fig 8

32		38		92		94	
MFG	CODE	DESC.	FAULT	COST			
XXXX	A-100	VCR	No Picture	100			
XXXX	A-100	VCR	owly Pictu	80			
XXXX	A-100	VCR	No Sound	75			
XXXX	A-100	VCR	Other	50	96		
XXXX	A-100	VCR	No Alarm	30			

Fig 9

Service Provider

50 100 102 38 52 104 106

_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

70
HELP

64
HOME

Fig 10

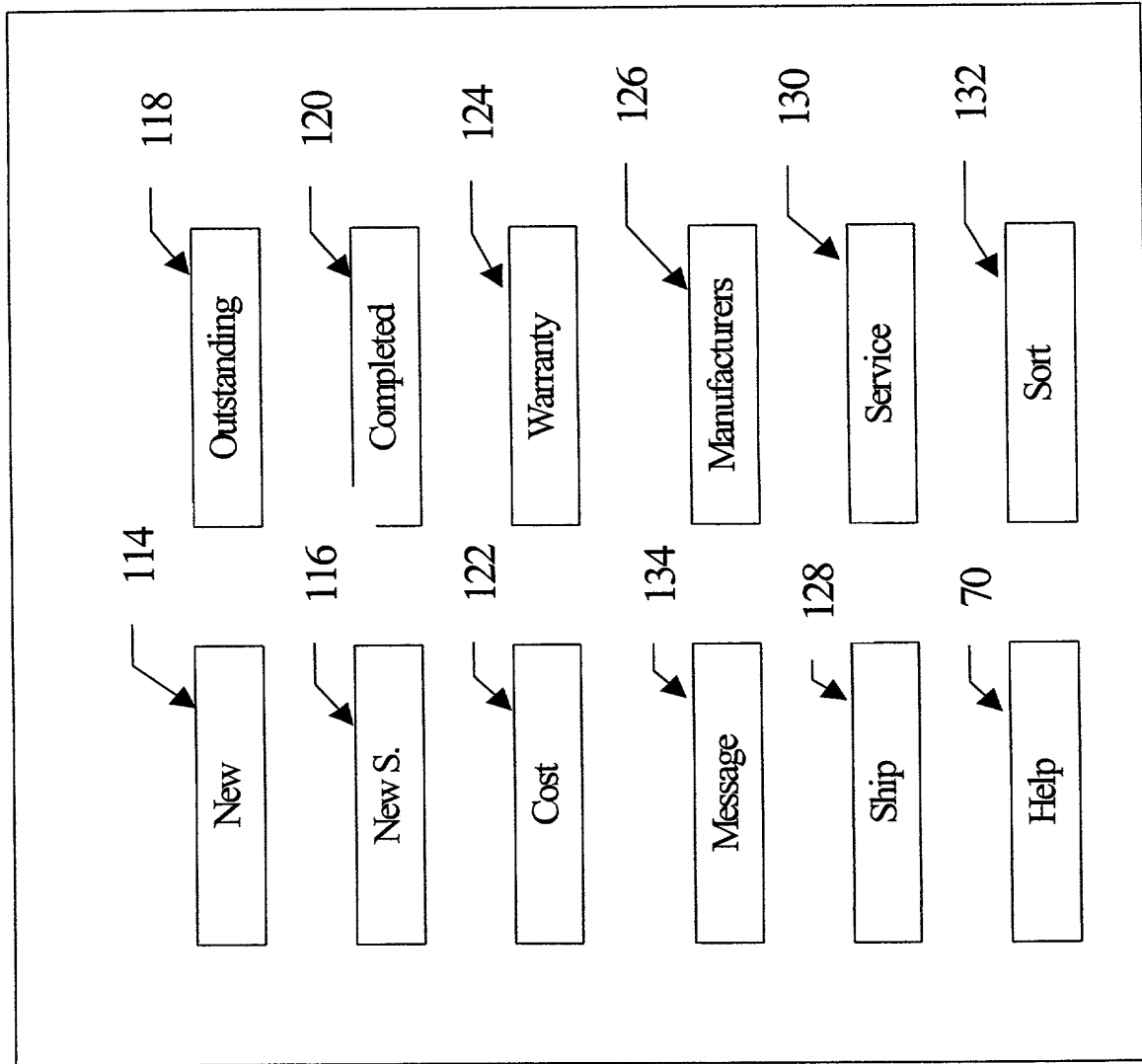


Fig 11

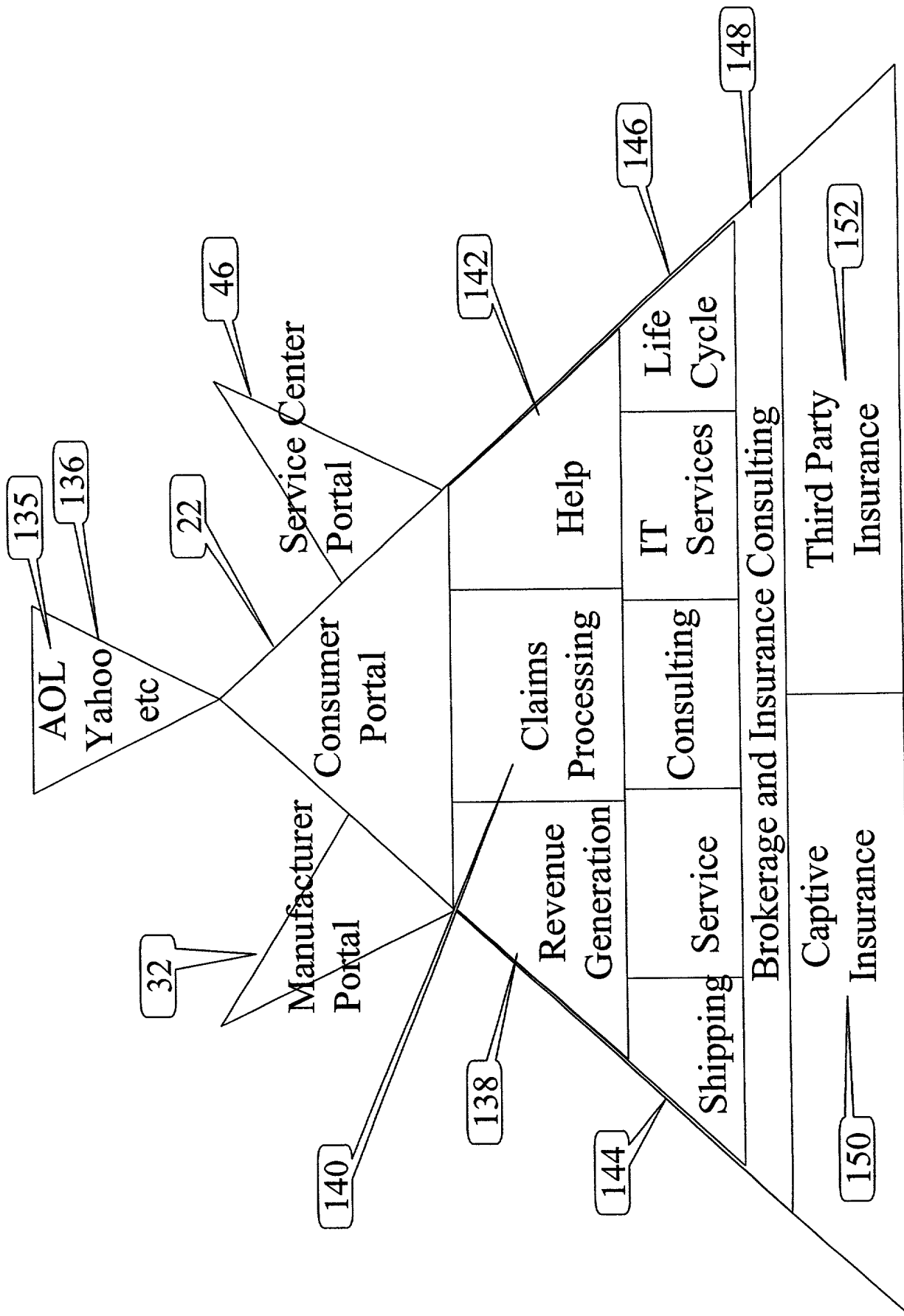


Fig 12

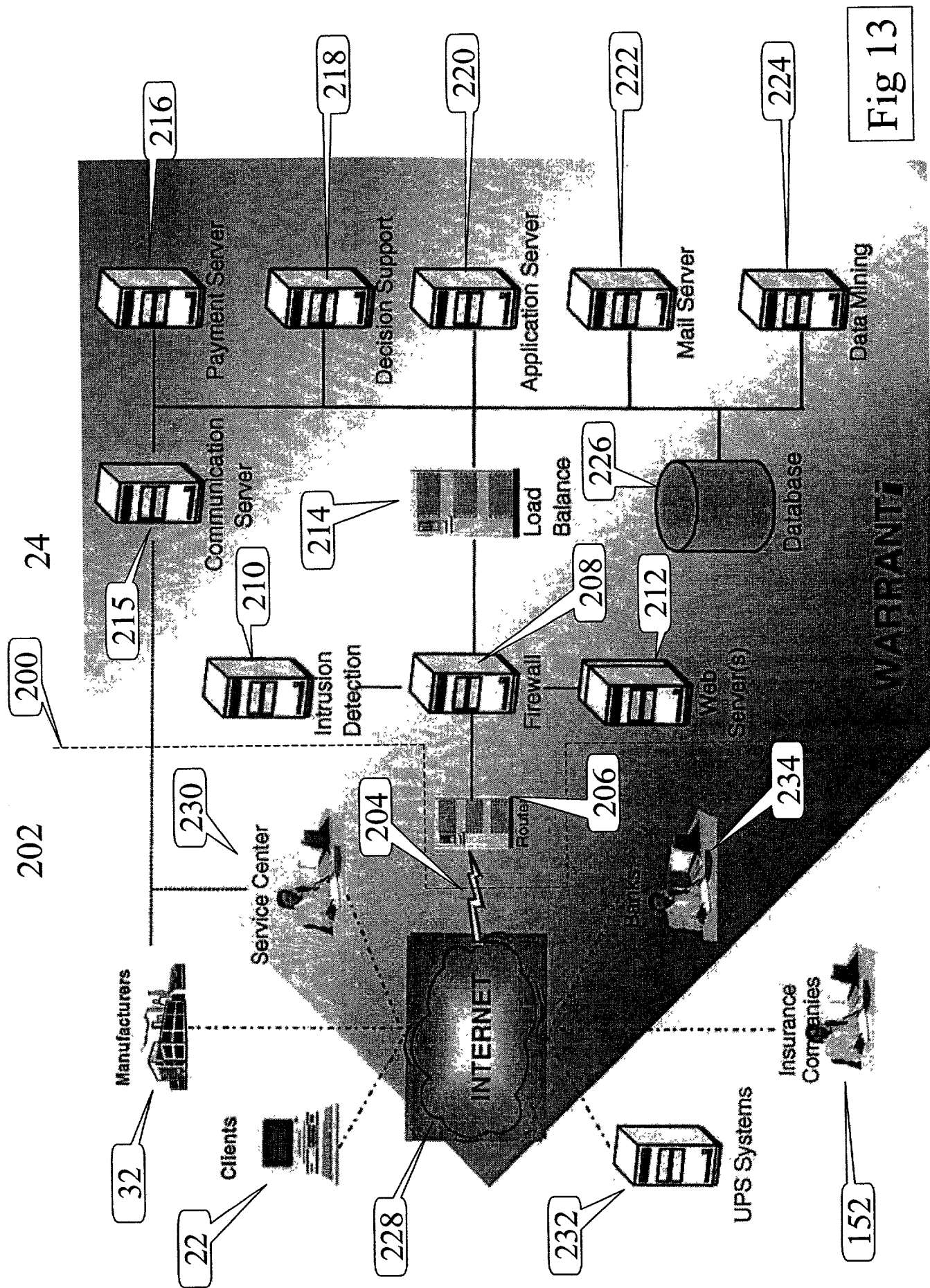


FIG. 14 is a block diagram of a system for home repair. The system includes a Manufacturer (162), a Shipper (164), a Distribution Center (166), a Shipper (168), a Customer (170), a Service Center (172), an Engineer (174), a Manufacturer Web Site (176), a Warrant Administrator Web Site (178), a Bank (180), and an Insurance Company (182). The Manufacturer (162) is connected to the Shipper (164) and the Manufacturer Web Site (176). The Shipper (164) is connected to the Distribution Center (166). The Distribution Center (166) is connected to the Shipper (168). The Shipper (168) is connected to the Customer (170). The Customer (170) is connected to the Service Center (172). The Service Center (172) is connected to the Engineer (174). The Engineer (174) is connected to the Manufacturer Web Site (176). The Manufacturer Web Site (176) is connected to the Warrant Administrator Web Site (178). The Warrant Administrator Web Site (178) is connected to the Bank (180) and the Insurance Company (182).

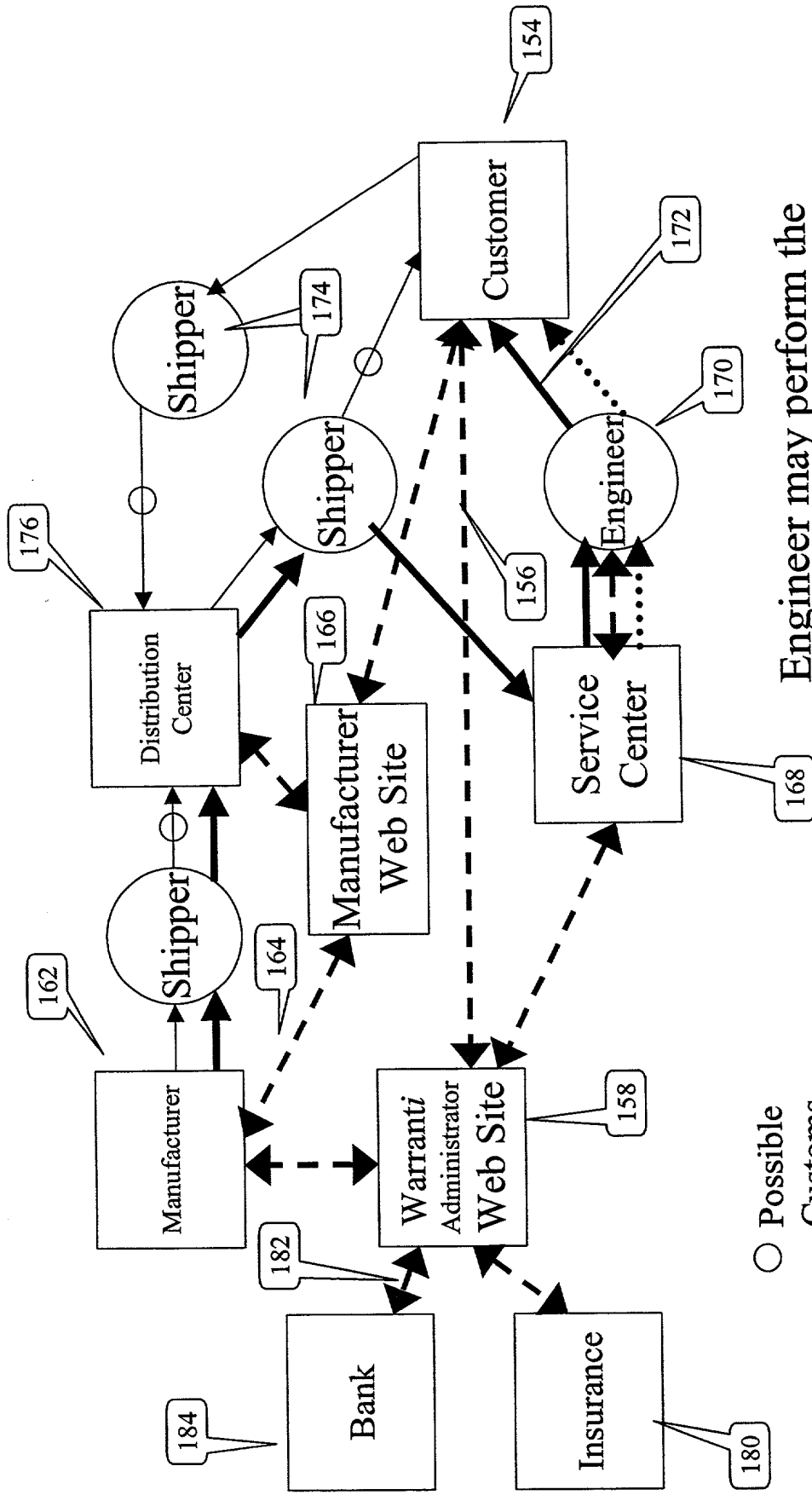


Fig 14

In Home Repair

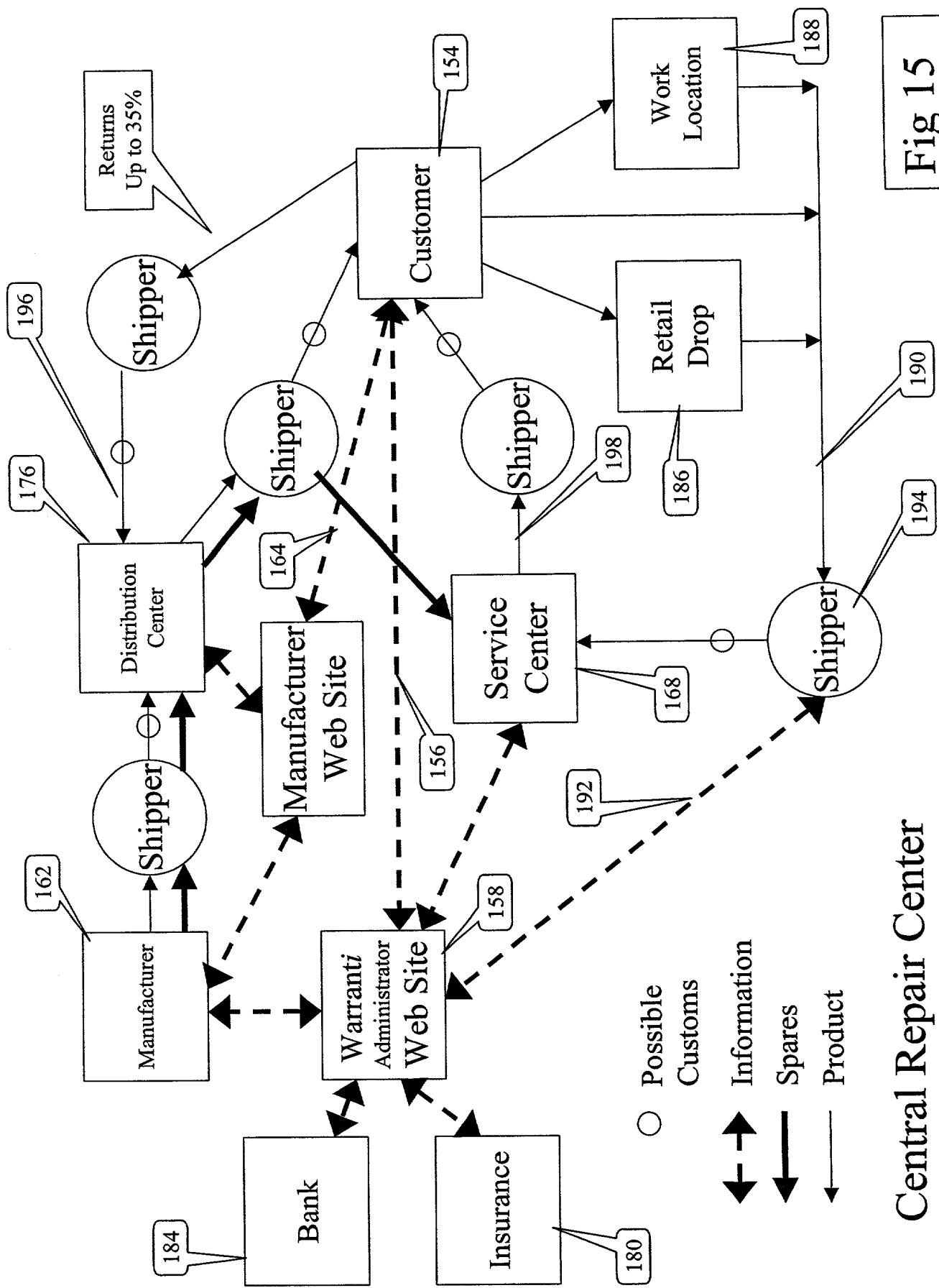
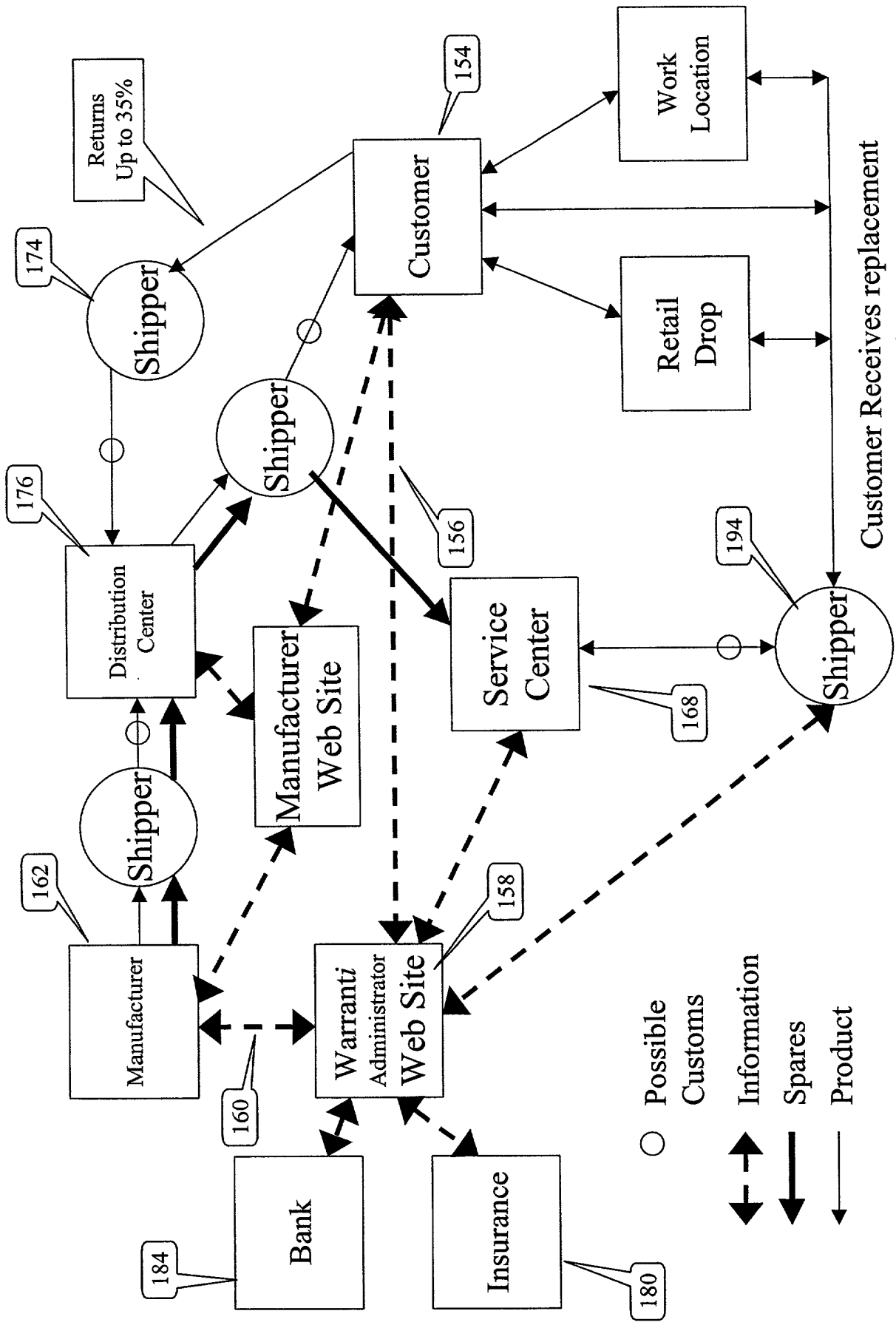


Fig 15



Replacement Only

Fig 16

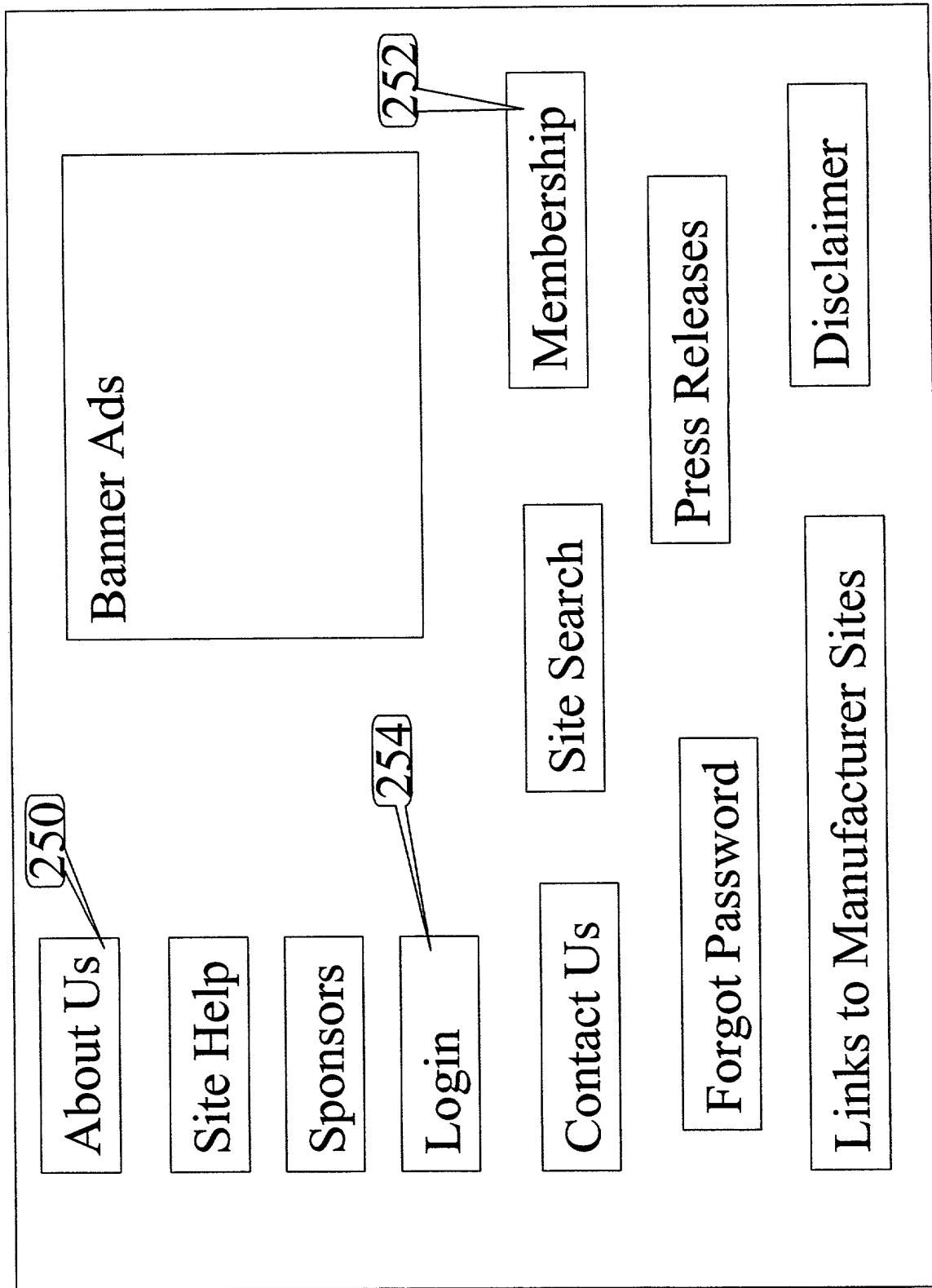
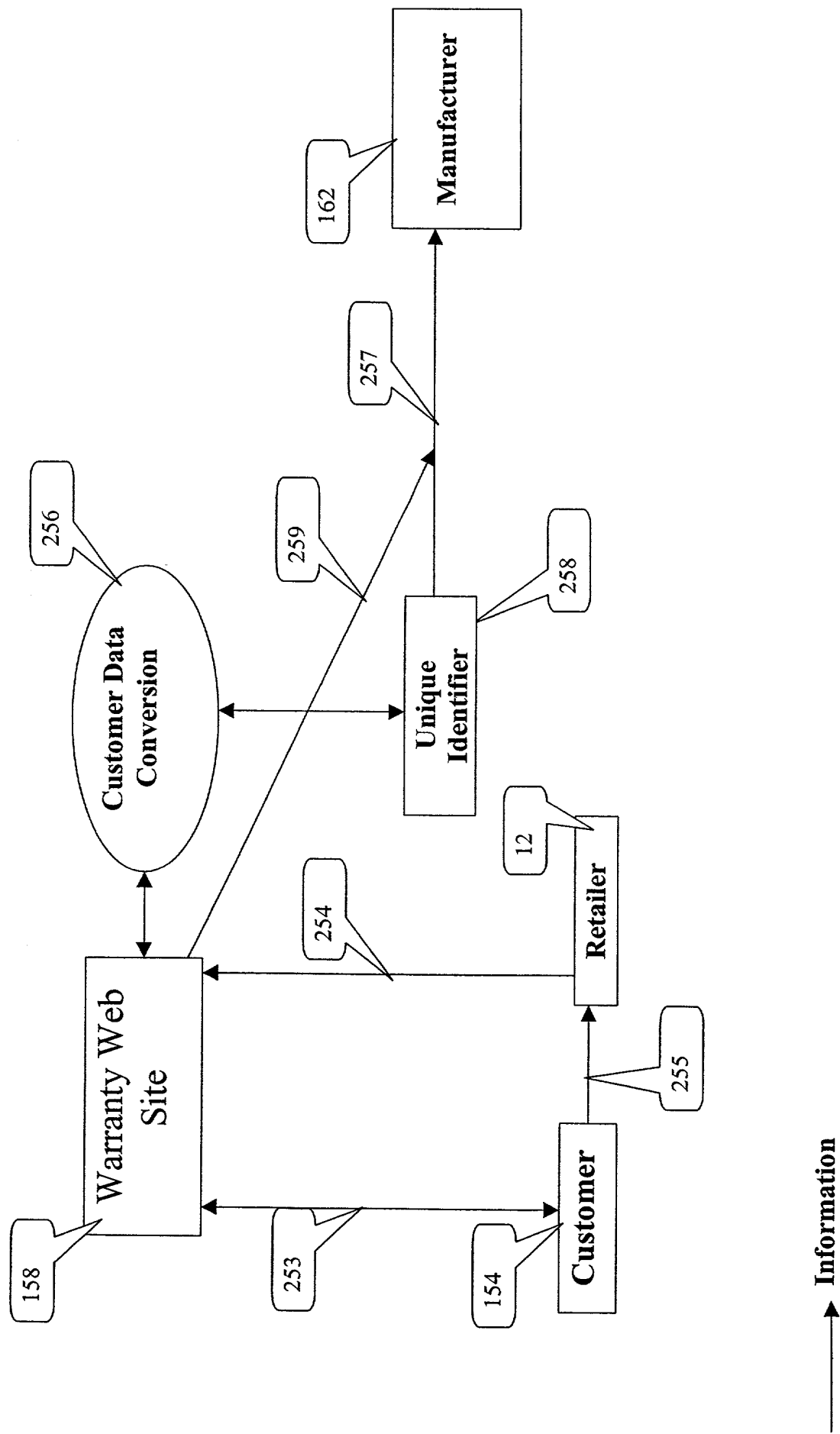


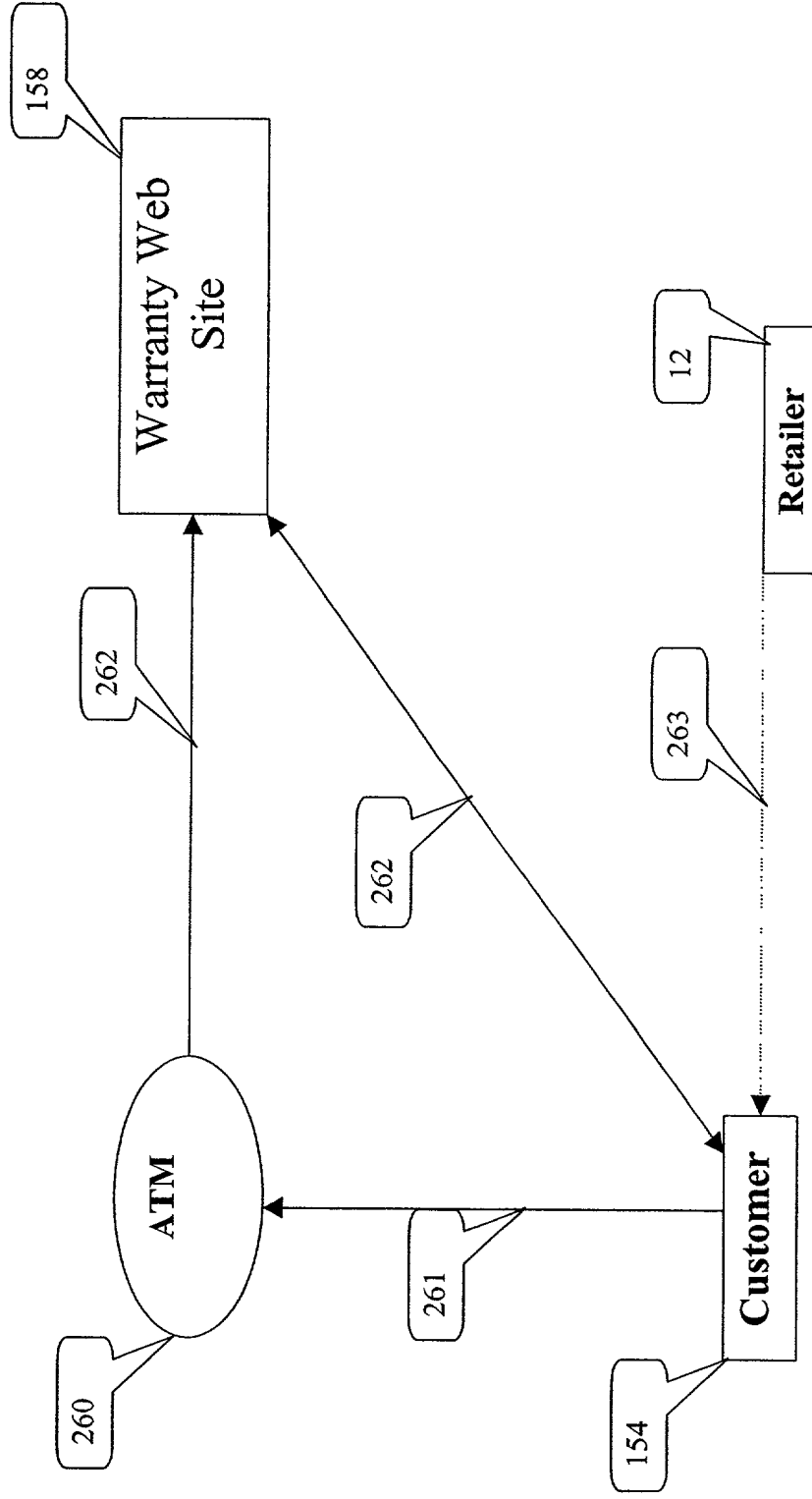
Fig 17



Point Of Sale Registration

Fig. 18

FIG. 19 is a block diagram of a cash card registration system. The system includes an ATM 260, a Warranty Web Site 158, a Customer 154, and a Retailer 12. The ATM 260 is connected to the Warranty Web Site 158 via a bidirectional arrow 262. The Customer 154 is connected to the ATM 260 via a bidirectional arrow 261. The Customer 154 is also connected to the Warranty Web Site 158 via a bidirectional arrow 262. The Customer 154 is connected to the Retailer 12 via a dashed arrow 263. The Retailer 12 is connected to the Warranty Web Site 158 via a bidirectional arrow 262. A legend indicates that a solid arrow represents Information and a dashed arrow represents Cash Card.



Information

Cash Card

Cash Card Registration

Fig. 19